

**Subject:** Re: FW: Follow Up - Request to evaluate the Tivoli Lights on Centre St. - Festival Lights  
**From:** Francis Ruiz <fruiz@sanpedrobid.com>  
**Date:** 01/08/2018 01:00 PM  
**To:** Mark Sickler <msickler@dekra-lite.com>, Lorena Parker <lparker@sanpedrobid.com>

11AM is a perfect time to meet. I will make sure to have an extra copy for you.

Thanks,  
Francis

On Mon, Jan 8, 2018 at 12:09 PM, Mark Sickler <[msickler@dekra-lite.com](mailto:msickler@dekra-lite.com)> wrote:

Hello Francis,

I do not see any attachment but if you print an extra copy we can review it together this Wednesday. I am free anytime from 11am on, what time is good for you?

Respectfully,

**Mark Sickler**

**Account Executive**

Dekra-Lite Industries, Inc.

[3102 W Alton Ave.](#)

[Santa Ana, CA 92704](#)

[\(800\) 436-3627 ext. 255](#)

Cell [\(949\)463-7446](#)

[www.dekra-lite.com](http://www.dekra-lite.com)

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**From:** Francis Ruiz [mailto:[fr Ruiz@sanpedrobid.com](mailto:fr Ruiz@sanpedrobid.com)]  
**Sent:** Monday, January 08, 2018 11:09 AM  
**To:** Mark Sickler <[msickler@dekra-lite.com](mailto:msickler@dekra-lite.com)>  
**Cc:** [lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)  
**Subject:** Re: FW: Follow Up - Request to evaluate the Tivoli Lights on Centre St. - Festival Lights

Hi Mark,

I hope you're doing well.

I have spoken to Lorena and we have a few light post area's that are down.

I think it is best if we meet on Wednesday to go over the area's. The map that is attached is the current map where we have lights hung.

On Wednesday we can meet & walk through the map route to see what needs maintenance.

Feel free to reach out with any questions or concerns.

See you Wednesday.

-Francis Ruiz

On Thu, Jan 4, 2018 at 9:54 AM, Mark Sickler <[msickler@dekra-lite.com](mailto:msickler@dekra-lite.com)> wrote:

Hello Francis,

Thank you for taking my call today and I hope you had a nice New Years!

I am working on starting a quote to repair the overhead lighting. Below is the email trail I received regarding your program. Can you send me the site map that Mario is referring to? I have attached the site map that we have on file for reference and want to make sure we are talking about the same thing.

I will be in your area next Wednesday and am free 10am to 12pm if you would like to meet.

Respectfully,

**Mark Sickler**

**Account Executive**

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**From:** George Livermore  
**Sent:** Tuesday, December 19, 2017 5:08 AM  
**To:** Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)>  
**Cc:** Mark Sickler <[msickler@dekra-lite.com](mailto:msickler@dekra-lite.com)>  
**Subject:** RE: Follow Up - Request to evaluate the Tivoli Lights on Centre St.  
**Importance:** High

Lorena,

Yes we are just about done with the Holidays

You will have a new contact starting in 2018 . His name is Mark Sickler and he has been with Dekra-Lite over 6 years now and will be taking over the San Pedro area for lighting and the Holiday program moving forward. I will be at Dekra-Lite but in a remote location working in a different capacity.

**Respectfully,**

**George Livermore**

**Sr. Account Executive**

**[800-436-3627 x 254](tel:800-436-3627)**

Dekra-Lite Industries, Inc.



**From:** Lorena Parker [<mailto:lparker@sanpedrobid.com>]  
**Sent:** Friday, December 11, 2017 1:59 PM  
**To:** George Livermore <[GeorgeL@dekra-lite.com](mailto:GeorgeL@dekra-lite.com)>  
**Subject:** Fwd: Follow Up - Request to evaluate the Tivoli Lights on Centre St.

George,

After the Christmas rush, I need a thorough evaluation of the tivoli lights. More strands are not working. Plus, we still haven't addressed Mario's question.

When will you have time to do this evaluation? It's getting worse out here. It's not just 5th Street.

Kind regards,

Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

**San Pedro Historic Waterfront**

**Business Improvement District**

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----- Forwarded message -----

From: **Mario Aceves** <[mario.aceves@lacity.org](mailto:mario.aceves@lacity.org)>

Date: Thu, May 18, 2017 at 9:33 AM

Subject: Re: Follow Up - Request to evaluate the Tivoli Lights on Centre St.

To: George Livermore <[GeorgeL@dekra-lite.com](mailto:GeorgeL@dekra-lite.com)>

Cc: Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)>, Eddie Chavez <[eddie.chavez@lacity.org](mailto:eddie.chavez@lacity.org)>

George,

Every single pole is a green box in this map. You are even including sections that were not permitted because they are on an existing high voltage circuit. How is that possible?

On Thu, May 18, 2017 at 8:30 AM, George Livermore <[GeorgeL@dekra-lite.com](mailto:GeorgeL@dekra-lite.com)> wrote:

Mario

We have a TAPA unit at each pole where the green box is indicated on this site plan.

**Respectfully,**

**George Livermore**

**Sr. Account Executive**

**[800-436-3627 x 254](tel:800-436-3627)**

Dekra-Lite Industries, Inc.



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**From:** Mario Aceves [mailto:[mario.aceves@lacity.org](mailto:mario.aceves@lacity.org)]

**Sent:** Thursday, May 18, 2017 8:10 AM

**To:** Lorena Parker; George Livermore

**Cc:** Eddie Chavez

**Subject:** Re: Follow Up - Request to evaluate the Tivoli Lights on Centre St.

Hi Lorena/George,

No, this is not what I need. I need only the poles where you had connected to the electrical power with your adapter unit.

Thanks,

On Wed, May 17, 2017 at 11:42 AM, Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)> wrote:

Mario,

Is this the information you need?

Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

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From: **George Livermore** <[GeorgeL@dekra-lite.com](mailto:GeorgeL@dekra-lite.com)>

Date: Wed, May 17, 2017 at 11:38 AM

Subject: RE: Follow Up - Request to evaluate the Tivoli Lights on Centre St.  
To: Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)>

Lorena

See site plan attached, we are connected at each pole location near the green box

**Respectfully,**

**George Livermore**

**Sr. Account Executive**

**[800-436-3627 x 254](tel:800-436-3627)**

Dekra-Lite Industries, Inc.



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**From:** Lorena Parker [mailto:[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)]

**Sent:** Wednesday, May 17, 2017 11:23 AM

**To:** George Livermore

**Subject:** Fwd: Follow Up - Request to evaluate the Tivoli Lights on Centre St.

George,

Can you help answer this question?

Thank you.



Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

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From: **Mario Aceves** <[mario.aceves@lacity.org](mailto:mario.aceves@lacity.org)>

Date: Wed, May 17, 2017 at 9:24 AM

Subject: Re: Follow Up - Request to evaluate the Tivoli Lights on Centre St.

To: Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)>

Cc: Eddie Chavez <[eddie.chavez@lacity.org](mailto:eddie.chavez@lacity.org)>

Hi Lorena,

As mentioned in my last email and our phone conversation, you need to provide the specific location(s) of the pole(s) where Dekralite made the connection to power up your decorative (tivoli) lights. I need that information to initiate a request to make a modification to the poles where your lights are connected.

Regards,

On Tue, May 16, 2017 at 3:36 PM, Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)> wrote:

Good afternoon Mario,

Can you please provide me with an update on the lights?

Thank you.

Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

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From: **Lorena Parker** <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)>

Date: Thu, Apr 20, 2017 at 1:57 PM

Subject: Re: Request to evaluate the Tivoli Lights on Centre St.

To: Mario Aceves <[mario.aceves@lacity.org](mailto:mario.aceves@lacity.org)>

Cc: Eddie Chavez <[eddie.chavez@lacity.org](mailto:eddie.chavez@lacity.org)>

Mario,

Per your request, attached is a map of where our lights are located.

I have a meeting with my Executive Committee next week. Do you think you will know the course of action by then so I can report back to them?

We look forward to getting our lights turned back on on 5th Street.

Thank you.

Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

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On Mon, Apr 17, 2017 at 11:07 AM, Mario Aceves  
<[mario.aceves@lacity.org](mailto:mario.aceves@lacity.org)> wrote:

Lorena,

I need to initiate the request to make a modification to the poles where your lights are connected. Please provide the exact location(s) of the pole(s) where Dekralite made the connection to power up your tivoli lights. If I don't have this information I cannot start the process. If you want to discuss this over the phone, I'm available today, Wednesday or Thursday. Tuesday & Friday I'll be out of the office.

Best,

On Mon, Apr 17, 2017 at 10:00 AM, Lorena Parker  
<[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)> wrote:

Mario,

When do you think you will know the solution. Apparently, your new

Remote Monitoring Devices are not compatible with our lights.

Can we set up a call to discuss later this week? What is your availability?

Best regards,

Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

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On Wed, Apr 12, 2017 at 3:46 PM, Mario Aceves  
<[mario.aceves@lacity.org](mailto:mario.aceves@lacity.org)> wrote:

Hi Lorena,

These Remote Monitoring Devices were indeed installed by our crews as part of a pilot program. The new devices are not compatible with your adapter and there was no way for our crews to reconnect your lights. We are working on a solution to be able to keep the new monitoring device in place and your lights powered up.

Please provide the exact location(s) of the pole(s) where Dekralite made the connection to power up your tivoli lights and our crews disconnected.

Regards,

On Wed, Apr 12, 2017 at 11:46 AM, Lorena Parker  
<[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)> wrote:

Mario,

We did some additional research. Can you please see if you can assist us in finding out why all of the lights are out on 5th Street between Harbor Blvd. and Pacific Ave.?

Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

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From: **George Livermore** <[GeorgeL@dekra-lite.com](mailto:GeorgeL@dekra-lite.com)>

Date: Wed, Apr 12, 2017 at 11:34 AM

Subject: RE: Request to evaluate the Tivoli Lights on Centre St.

To: Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)>

Lorena

Attached are pictures of what we found on site. Our TAPA unit disconnected and replaced with a new unit and we were unplugged.

Hopefully this helps find out what happened on site

**Respectfully,**

**George Livermore**

**Sr. Account Executive**

**800-436-3627 x 254**

Dekra-Lite Industries, Inc.



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**From:** Lorena Parker [mailto:[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)]  
**Sent:** Monday, April 10, 2017 4:24 PM  
**To:** George Livermore  
**Subject:** Request to evaluate the Tivoli Lights on Centre St.

George,

Last week, I was on the intersection of 5th Street and Centre Street and I noticed one of the strands dangling. It is located between 5th St. and 3rd St.

Can you please send a crew out there to assess the situation. When I previously made my request, I requested that your crew go to Centre St. between 5th and 6th Streets.

I checked with LADWP and they said that they haven't changed anything out. If your crew goes up there, it would be helpful to me if they can take some photos of the issue. I'm still trying to resolve this.

Thank you for your assistance.

Best regards,

Lorena Parker

*Executive Director*

*San Pedro Property Owners' Alliance*

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**Mario L. Aceves**

Street Lighting Engineering Associate

Bureau of Street Lighting

Community Services Division

[\(213\) 847-1451](tel:213.847.1451)

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**Mario L. Aceves**  
Street Lighting Engineering Associate

Bureau of Street Lighting  
Community Services Division  
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**Mario L. Aceves**  
Street Lighting Engineering Associate

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***Francis Ruiz***

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***Francis Ruiz***

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